

ANNUAL REPORT

July 1, 2017 – June 30, 2018



OPPORTUNITY
HOUSE

empowering people with disabilities



Our Mission is to help people with developmental disabilities work, live in homes of their choice and enjoy community life.

DEAR FRIENDS

I want to start off by thanking you for your support for our mission and the people we serve. An organization like Opportunity House is only as good as its staff and we have the best staff there is. But as a nonprofit, we need the support of the community or we simply couldn't do what we do. Whether it's financial support, hiring the people we serve, giving them a place to live, serving on the board of directors or volunteering, this community has supported our mission.

FY 18 was a good year with many accomplishments. But as much as we celebrate the accomplishments of the past fiscal year, we remain focused on addressing the challenge of meeting the needs of the people we serve with limited resources. In February and March, staff and board engaged in strategic planning to chart a course for the future. Outcomes include goals to ensure that; our homes and the day program facility are well maintained and meet the needs of the people we serve, that we have a well-trained and engaged workforce, the board is fully engaged, our programs are innovative and meeting wants and needs, and that we continue to engage the community in supporting our mission.

That last goal, engaging the community in supporting our mission, has always been, and always will be, critical to our success. Support from the community fills funding gaps and puts the "quality" in the quality of life of the people we serve. It allows us to maintain programs and services that are not funded any other way, and allows us to serve individuals who don't meet criteria for state funding.

Thanks to a terrific staff, dedicated board, involved families and fantastic support from the community, we achieved much and have a lot to be proud of. Take a few minutes to read through the FY 18 Annual Report. When you're finished, please share it with others.



Bob Shipman
Executive Director

VALUES

Integrity – Being fair, honest and respectful

Compassion – Showing care, understanding and empathy in the provision of services

Accountability – Being responsive to the needs of the people we serve while being good stewards of financial resources

Resourcefulness – Being creative and innovative

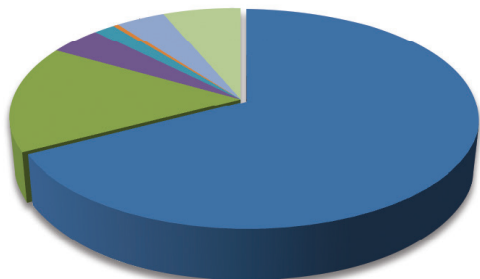
Excellence – Upholding the highest standards in all we do and continually seeking ways to improve



PROGRAM ACHIEVEMENTS

- Received the Sycamore Chamber of Commerce's 2017 Business of the Year award at the Chamber's Annual meeting in January, 2018.
- The Learning for Life program, a partnership in continuing education with Kishwaukee College, saw four individuals achieve their Level I Certificate and two individuals achieve Level II Certification. Individuals completing program levels are recognized at a Commencement Ceremony held at Kishwaukee College.
- Vocational Services placed 20 individuals in community employment. The program supports a total of 31 individuals in jobs throughout the community.
- Day Services launched the TALENT (Trying and Learning Exciting New Things) Program. The program offers a variety of "hands-on" activities providing opportunities for individuals to expand their general fund of knowledge.
- The Aktion Club raised funds and awarded a \$500 scholarship to a Genoa-Kingston High School graduate. The Aktion Club is sponsored by local Kiwanis clubs and gives participants opportunities to develop leadership and self-advocacy skills.
- Replaced the roof, paved the west parking lot and had an enclosed canopy put over the north ramped entrance at 357 N. California St. facility.
- Sold the Lucas St. building and used the proceeds to pay for the new roof at 357 N. California St.
- Initiated the Conversation Cafe where participants can hone social skills while enjoying structured conversation with friends and peers around current events and topics in the news.
- Over \$221,000 in contract revenue was generated by the OH Industries packaging operation. A total of 319 jobs were contracted with 18 separate companies. OH Industries employs individuals with developmental disabilities who are underemployed or unable to be employed in the community.
- 33 Venture Crew members received recognition for earning merit badges at a Court of Honor Ceremony. Venture Crew is a partnership with the Three Fires Council, Boy Scouts of America which gives participants opportunities to develop life skills across all domains.
- Vocational Services secured a second contract with the Division of Rehabilitation Services. The new contract will be used to place individuals needing longer term supports and help meet Illinois' "Employment First" initiative and federal Workforce Innovation and Opportunities Act requirements.

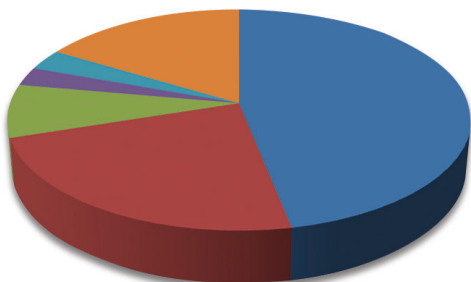
*That all persons with disabilities
are valued members of the community,
with opportunities available to meet their needs
for housing, jobs and social interaction.*



REVENUE

| | | |
|---|-------------|-------|
| DHS - Fee For Service | \$4,044,670 | 67.4% |
| Client Fees & Third Party Payments | \$952,640 | 15.9% |
| Contract Income | \$256,795 | 4.3% |
| DeKalb County Community Mental Health | \$103,000 | 1.7% |
| DeKalb County Senior Grant | \$26,500 | 0.4% |
| Contributions (Includes United Way) | \$239,307 | 4.0% |
| Transfer From Affiliate | \$0 | 0.0% |
| Miscellaneous (HUD Fees, Interest, Misc.) | \$380,219 | 6.3% |

Total Revenue \$6,003,131



EXPENSES

| | | |
|--|-------------|-------|
| Community Integrated Living Arrangements | \$2,838,185 | 46.9% |
| Developmental Training | \$1,404,857 | 23.2% |
| Community Living Facility | \$468,166 | 7.7% |
| Vocational Services | \$163,924 | 2.7% |
| Recreation | \$185,140 | 3.1% |
| Administration of all Programs | \$997,274 | 16.5% |

Total Expenses \$6,057,546

SUCCESS INDICATORS

Annually, Opportunity House conducts consumer satisfaction surveys with self-guardians, guardians, parents and other family. Last year, 61 surveys were conducted. Overall satisfaction was high, with 92% of respondents rating their satisfaction as “satisfied” or “highly satisfied”.

In addition, Access Services of Northern Illinois conducts satisfaction surveys with all DHS-funded clients. Surveys indicated satisfaction with OH services and no concerns were noted.

The Vocational Services program conducts surveys of employers of people placed in community jobs. 95% of employers were satisfied with the services and supports provided, 100% of employers were satisfied with the client’s performance and 97.5% said they would hire through the Vocational Services program again.

OH programs continue to be recognized for their level of quality. Surveys of CILA and Developmental Training programs were conducted by both the DHS Bureau of Licensing and Accreditation and DHS Bureau of Quality Management. Findings for Developmental Training and CILA were excellent with a score of 95% for CILA and 100% for Developmental Training. The Community Living Facility passed its licensing survey from the Department of Public Health with a score of 100%.



THANK YOU DONORS

\$1 - \$150

3-D Auto Repair
 Aggression Volleyball Club
 Akers, Lowell
 Altenburg, Douglas
 Anderson, Drew & Dawn
 Anderson Funeral Home
 Anderson, Gene & Margaret
 Anderson, Marjorie
 Archer Alignment
 Arkay Analysis
 Bailey, Nancy
 Bakley, Deborah
 Barb City Automotive
 Barbe, Katharina
 Bastian, Patricia
 Baumann, Sharlene
 Bazan, Brian & Deanna
 Bazeli, Frank & Marilyn
 Becker, Lisa
 Bemis, Jerry & Sue
 Benson, Donald & Janice
 Berkheimer SR., William
 Berkheimer, Margaret & Gene Anderson
 Bingle, Ben
 Bird, Jerry & Irene
 Bockman's Auto Care
 Boies, John
 Boltz, Kevin & Kelsi
 Bond, Bradley & Deborah
 Bothe, Joseph & Robin
 Brannstrom, Craig & Jennifer
 Breuer, Sue
 Briggs, April
 Brink, Sarah
 Buck, James & Karen
 Burrows, Mary Joanne
 Butler, Emily & Jerid
 Cada, Deanna
 Cantrell, Ray & Carol
 Casella, Veronica
 Cashion, Mark & Alma
 CDA 996 Immaculate Conception
 Clarner, Robert
 Clausen, Betty
 Cole, Anne
 Colopy, Terrence
 Conley, Donna
 Countryman, John & Cheryl
 Countryman, Kathleen
 Crouch, Adam
 Cummings, Gordon & Shirley
 Curtis, Todd
 Davenport, Carin & Dustin
 Degraf, Charles
 DeKalb Policeman's Benevolent
 & Protective Association
 Dennison, Thomas & Gloria
 DeSandre, Aldo & Iris
 Dewey, Jane
 Docherty, John & Janice
 Dowdakin, Elizabeth
 Duff, Randy & Linda
 Emry, Joseph & Diane
 Enos, Rick & Christine
 Erickson, Donald & Mary Ann
 Faivre, Landon
 Farm & Fleet
 Fergus, Anna
 Frankiewicz, Laura
 Franklin, Heather
 Frye, Glenn & Judith
 Gallagly, Megan
 Genoa Kingston Fire Department
 Gerdes, Aaron & Heidi
 Gessner, Margaret
 Glover, Robert & Judi
 Gorchels, Jerry & Lisa
 Gregory, Carmeda
 Gunter, Taylor
 Hamingson, Daniel & Karen
 Haumesser, Lyle & James
 Heilbrun, Richard & Linda
 Helland, Jerold
 Hoffman, Tom & Louise
 Hogreve, Roger
 Holik, Joseph & Darlene
 Hometown Realty Group
 Hopper, Kevin & Susan
 Howlett, Paula
 Hoyt, Margueritte & Frank

Huzenis, Charles
 Huzenis, Harry
 Ideal Industries
 Illini Tire of DeKalb Inc.
 Imes, Lorraine
 Johnson, Jason & Kristine
 Johnson, Marc
 Johnson, Peter and Char
 Kalber, Stephen
 Keil, Robert & Mary
 Kinczewski, Janice
 Kiwanis Club of DeKalb
 Klacik, Ronald
 Klotz, Bob
 Kneesel, Robert & Anna
 Krabbe, Renee
 Kyler, Roger & Christine
 Kyler, Shirley
 Larimer, Gil & Alice
 LEDIL Inc
 Lee, Nick
 Lee-Rollo-Shabbona Community Chest
 Lehan Drugs
 Lehan, Briana
 Looney, Bernard & Maureen
 Lundgren, Tait
 Lutheran Church Women
 Malecki, Joseph & Christine
 Manning, Pat & Karen
 Martellaro, Charles & Loraine
 Martin, Terry & Sherrie
 Means, James & Linda
 Merklng, David & Norma
 Merklng, Jeff & Linda
 Meyer, Kevin & Linda
 Midwest Orthopedic Institute (MOI)
 Mike's Auto & Truck Repair
 Mileham, Sherry & Richard
 Miltzow, La Verne
 Morgan, Roberta
 Morrissey, Maureen
 Mundy, Ken & Juanita
 Napa Auto Parts
 Norcross, Rachele
 North School PTA
 Northern Rehab Physical Therapy Spa
 Oeser, Chanette
 Olson, Greg & Luan
 Olympia Chiropractic
 Parsons, Barbara
 Parsons, Carol
 Pasteris, Joseph & Margaret
 Pesavento, Rick
 Pletsch, Karen
 Popp, Craig
 Priority Promotions
 Quinn, Kelsey
 Quiram, James & Sandra
 Raisch, Walter & Janet
 Ramaekers, Thomas
 Reding, Jack
 Resource Bank
 Rexroat, Marilyn & Charles
 Rhodes, James & Kelly
 Riippi, Jill
 Ritz's Southtown Auto
 Rosenow, Penny
 Rosenow, Ted
 Ryan, James
 Saewert, Timothy & Patricia
 Schenkel, Makayla
 Scott, Sally
 Seister, Elizabeth
 Sheridan, Robert
 Siemianowski, Kathryn
 Sill, Larry & Judith
 Slingerland & Clark, P.C.
 Sloniker, Russell & Kathleen
 Slutz, Brad & Carol
 Smith, David & Kathy
 Smith, R. Jean
 Stahl, James
 Stang, Michael & Lisa
 Steczo, Rebecca
 Steimel, Roger & Caryl
 Steinbis, Raymond & Patricia
 Steinbis-Vanatta, Shannon
 Stone, Beverly
 Susmark, Janet & Mark
 Tallitsch, John
 Tallitsch, Patty

Thaden, Tarryn
 The Motorworks of DeKalb Inc.
 T M Herst, Inc
 Tobias, John & Sarah
 Tom & Jerry's - Catering by Diann
 Tremi, RoseMarie
 Turner, Ty & Donna
 Twombly, Robert
 Ullrich, Deborah
 University Shell Inc.
 Vanatta, Ronald & Carla
 Verkler, Joseph & Angela
 Versluys, Allison
 Villers, James
 Von Ende, Carl & Paula
 W.O.T.M. Sycamore Chapter 745
 Walb, Louanna
 Ward, James
 Watson, Marcia
 Wenzel, Karen & Jerry
 Wesley, Kreg & Diane
 Winters, Janet
 Winters, Jim & Lisa
 Wittmer, Maureen & Steven
 Wittmer, Nobert
 Wolff, Darryl & Deborah
 Wood, David
 Zar, Jerrold & Carol
 Zimmerman, Dr. M. Nadine

\$151 - \$250

Bockman, Ray & Irene
 Brennan, Mary K.
 CBS Lawn Care
 Cosentino, Dawn
 Crouse, Michael
 Genoa Lion's Club
 Gregory, Brian
 Gutierrez, Manuela
 Hedberg, Nancy
 Klock, Dennis & Debbie
 Kroos, John & Rosina
 Kyler, Christie
 Matya, Tom & Karen
 McMenamin, Paul & Nancy
 Pottorff, Brent & Jill
 Reifsteck, Doug
 Schewe, Daniel & Kathleen
 Simmons, Karen
 Smith-Dahlquist Heating & Cooling
 Spartz, Kevin
 Spex Expressions
 State Farm Insurance
 Sycamore Cross Fit
 Sycamore United Methodist Women
 Pritied Way of the Greater Triangle
 Walt, Michael & Linda
 Wilson, Larry

\$251 - \$500

Boy Scouts Troop #2810
 Buick, Kevin
 Comeford, Mary
 Cress, Jack & Ellen
 DeKalb Co Government
 DeKalb Harley-Davidson
 DiFiore, Karen
 Dundee Collision, Inc
 Eddings, Mary & Jon
 Elliott & Wood Inc.
 Gahlbeck, Michael & Crystal
 Gismondo, Alfio & Rosemarie
 Hedberg, Janet
 Hendricks, James & Kathleen
 Honiotes, John
 Hott, Kathy
 Israel of God's Church
 Italian Dreams
 Johnson, Yvonne
 Kiwanis Club of Sycamore
 Kulzer, Sarah & Ed
 Leon, Bruce
 Meyer, Cristy
 Mindrum, Alice & Tom
 Moble, Tracy
 Musical Developments, LLC
 Myre, Matt & Nancy
 Rockford Area Arts Council
 ServiceMaster Restoration & Cleaning
 Services by Skip
 Slingerland & Clark P.C.

Soft Water City Inc.
 Sullivan, Tom
 Swedberg & Associates, Inc.
 Sycamore Firefighters
 Union Local No. 3046
 Target Distribution Center
 Taxco Restaurant Too Inc.
 The Suter Company Inc.
 Timberland Financial Group
 Waterman Community Chest
 Waterman State Bank

\$501 - \$1,000

Collin, Jackie
 Conklin, Tim
 Curran Family Endowment Fund
 Curran, Dan
 DeKalb Elks Club #765
 First National Bank
 Frerichs, Allen & Marian
 Jensen, Robert & Susan
 Johnson, Mary Jo
 Klein, Ronald
 Luczak, Douglas
 Newman Catholic Student Center
 Ovit, Jane
 PC Net Consulting Inc.
 Petit, Edward & Teresa
 Proesel, Ronald & Nancy
 Riesen, Wayne
 Roberts, Douglas
 Ross, David & Cheryl
 St. Mary's Church of Sycamore
 Standard Roofing
 Stanojev, Grant
 Sycamore Elks Lodge #1392
 Sycamore Township
 Weaver, Tom

\$1,001 - \$2,500

Castle, John & Nancy
 Chaney, Stephen & Melinda
 Dombek, James
 Ed Kling Inc.
 Fatty's Grille & Bar
 Johnson, Betty
 Kishwaukee Kiwanis Club
 Klein, Irene
 Knights of Columbus #717
 Knights of Columbus Council 16350
 Mullis, Betty
 SMS Ventures
 Swedberg, Steve & Lynette
 Trier, James & Tamey
 Waterman State Bank
 Zea Mays Holdings, LLC.

\$2,501 - \$5,000

Carpenter Real Estate
 & Development
 Ideal Industries Foundation
 Knights of Columbus
 St. James Parish Council #15153
 Steinbis, Steve
 Sycamore Charities
 Traglia, Helen
 United Way of Genoa-Kingston
 United Way of Kishwaukee

\$5,001 - \$7,500

Pritchard, Robert & Mary

\$10,001+

Alfred Bersted Foundation
 DCCMHB
 DeKalb Co. Comm. Foundation
 First Midwest Bank
 Francis Meyer
 Charitable Lead Unitrust
 George & Betty Dutton Foundation
 Hott, Ray
 Juday, David & Suzanne
 King - Roberts, Lynne
 Northwestern Medicine
 Roberts Family Foundation
 Schuppach, Steven & Pamela
 Spinoso, John & Vivian
 Upstaging Lighting & Transport

Event Sponsors

Anderson Funeral Home
 Brad Manning Ford
 C/H Plumbing
 Charles G. Rose, Attorney at Law
 DeKalb Elks Club #765
 DeKalb Mechanical
 Edward Jones
 First Midwest Bank
 Floor to Ceiling
 Foster, Buick, Conklin,
 & Lundgren, LLC
 Ken Spears Construction, Inc
 Kiwanis Club of DeKalb
 Manufactured Packaging Products
 Midwest Orthopaedic Institute
 (MOI)
 Northwestern Medicine
 Kishwaukee Hospital
 Pardridge Insurance
 Roberts Family Foundation
 Service Master Restoration
 & Cleaning Services by Skip
 Seymour of Sycamore, Inc.
 Slingerland & Clark, P.C.
 Smith-Dahlquist Heating & Cooling
 Standard Roofing Company
 State Farm Insurance
 Swedberg & Associates, Inc.
 Sycamore Elks #1392
 Timberland Financial
 Tom & Jerry's of Sycamore
 Featuring Catering by Diann
 Waterman State Bank
 Weaver Construction

Licensure & Certification

Illinois Department of Human Services
 Illinois Department of Public Health
 Commission on Accreditation
 of Rehabilitation Facilities
 Illinois Department of Labor

Affiliations

Illinois Association of Rehabilitation
 Facilities
 Association of Persons
 in Supported Employment
 Illinois State Chamber of Commerce
 DeKalb County Economic
 Development Corporation
 DeKalb Chamber of Commerce
 Sycamore Chamber of Commerce



Board of Directors

Karen SimmonsChair
 Tim ConklinVice-Chair
 Helen TragliaSecretary
 Kevin PoortenTreasurer
 Tom MatyaPast Chair

Members

Jim Dombek
 Brian Gregory
 Christie Kyler
 Nick Lee
 Tom Weaver
 Cristy Meyer
 Wayne Riesen
 John Spinoso
 Grant Stanojev

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To help people with developmental disabilities work, live in homes of their choice and enjoy community life

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