

# ANNUAL REPORT



# A MESSAGE FROM OUR DIRECTOR

Though there were many accomplishments last year, the adjustments made by staff in response to the closing of Community Day Services and sequestering of our group home residents due to COVID-19 was by far the greatest. Staff rose to the challenge to ensure that everyone stayed safe.

Day Services will reopen in September with safety precautions and protocols in place to mitigate the spread of COVID-19. It's important to get day programs back up and running – months of social isolation have had an impact on the population we serve, especially those individuals living alone or with families that haven't been supported at the same level as those living in our group homes. The number one priority will be the safety, health and well-being of the individuals we serve and our staff

Safely providing services will require adjustments to how we operate. We'll face challenges In delivering services under a "new normal", but with our committed staff a dedicated Board and your support we'll succeed.

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**BOB SHIPMAN** 

**Executive Director** 



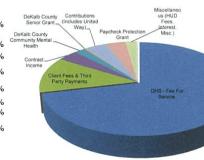
# **ACCOMPLISHMENTS**

- Established a Maintenance Department with the hiring of Facility Manager.
- Expanded the Music Therapy program.
- Held our first Donor Appreciation Event in September.
- Celebrated the 10th anniversary of the Learning for Life program.
- Worked with the Community Mental Health Board to keep Epilepsy Services in DeKalb County after regional Epilepsy Foundation office closed.

#### **FINANCIAL SUMMARY**

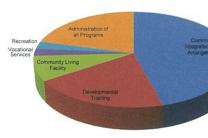
#### Revenue

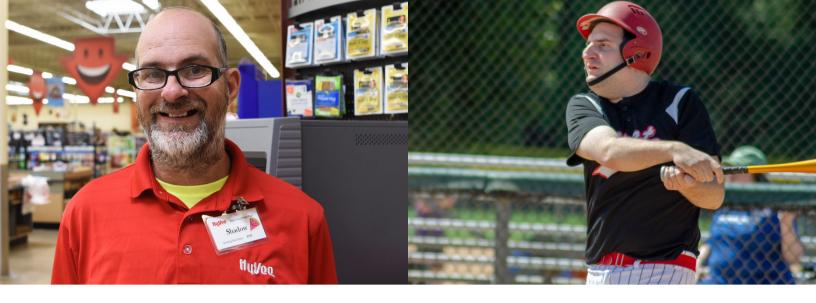
DHS - Fee For Service	\$4,610,985	71.3%
Client Fees & Third Party Payments	\$811,581	12.5%
Contract Income	\$242,913	3.8%
DeKalb County Community Mental Health	\$132,468	2.0%
DeKalb County Senior Grant	\$18,755	0.3%
Contributions (Includes United Way)	\$261,468	4.0%
Paycheck Protection Grant	\$247,917	3.8%
Miscellaneous (HUD Fees, Interest, Misc.)	\$143,339	2.2%
Total Revenue	\$6,469,426	



#### **Expenses**

Community Integrated Living Arrangements	\$2,945,622	45.8%
Developmental Training	\$1,274,328	19.8%
Community Living Facility	\$542,733	8.4%
Vocational Services	\$155,496	2.4%
Recreation	\$164,403	2.6%
Administration of all Programs	\$1,345,326	20.9%
Total Expenses	\$6,427,908	





# PROGRAM OUTCOMES

#### RESIDENTIAL SERVICES

Group homes met their goals to increase residents' independence in banking and hold monthly discussion groups to increase awareness of nutrition. All individuals in the Community Supports program independently scheduled needed medical appointments.

#### COMMUNITY DAY SERVICES

Increased the number of community-based activities that individuals in need of 1 to 1 support participated in. Seventeen individuals were given opportunities to learn jobs and improve work skills at OH industries.

# VOCATIONAL SERVICES

Nine individuals were placed in community employment and 28 individuals were provided supports needed to maintain employment. OH industries met its customer satisfaction goal and provided employment to 70 individuals.

#### OH INDUSTRIES

The assembly and packaging operation employed 74 individuals and generated \$198,134 in contract revenue.

#### RESPITE

Four families used respite services. Respite is provided in the group homes.

#### HOME BASED SERVICES

93% of individuals and 100% of guardians expressed satisfaction with the self-directed assistance they received.

#### RECREATION & OH ATHLETICS

The Recreation program increased participant access to activities outside the local area. OH Athletics/Special Olympics increased its use of social media for outreach.

#### QUALITY ASSURANCE

Ninety-five consumer satisfaction surveys were conducted with individuals and/or guardians of individuals receiving services, with 90% of respondents expressing satisfaction with the services they receive. 18 of 21 program efficiency and/or effectiveness goals were accomplished.



work, live in homes of their choice and enjoy community life.

# THANK YOU DONORS

\$1 - \$150 3-D Auto Repair Adam Crouch Adv Hull Aggression Volleyball Club Alexander & Stephanie Hunter Alexandra Wall Allison & Robert Klotz Amazon Smile American Legion Riders Amy Misner Amy Walker Angel Siegle Ann Parsons Ann Tucker Anne Johnson April Briggs Archer Alignment Arlene Frickson Arndt Automotive LLC Arthur & Glenda Lundgren Baird Foundation Inc. Banner Up Signs Barbara Parness Barbara Sanner Barbara Votaw Ben Bingle Bernard & Maureen Looney Betsy Brantner Betty Clausen Beverly Stone Bill & Ilene Covert Bill & Mary Colvin Bockman's Auto Care Bockman's Truck & Fleet Bradley Shortridge Breanne Griffis/Mary Kahl Brian & Deanna Bazan Brian & Tina Lange Brian Oster Brigid Crawford C Michael & Carolyn Boggs C Nicholson Carin & Dustin Davenport Carl & Paula Von Ende Carmeda Gregory Caroline Collins Chanette Oeser Charles & Christine Hacker Charles & Marilynn Rexroat Charles & Pamela Schramer Charles Degraf Cheryl Leitgeb Christine Bird Christine Welch Clare Stocker & Chester Dreiman Keith Smith Claudia Oliveros Cliff & Debbie Wheeler Cliff McKay CMJ Technologies Inc Colleen Duffy-Kowalski ComEd Connie Wood Costco UW Campaign Costco Wholesale Corporation Courtney Young Curtis or Karen Lang Dale & Leanne Vesta Daniel & Clauid Hueber Daniel & Karen Hamingson Daniel & Melissa Wheeler Danielle Arredondo

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Walter & Janet Raisch William & Michelle Fev William G Berkheimer, Sr William Johnson

\$151 - \$250

3M Distribution Center Brad Manning Ford Inc Carol Parsons City of Sycamore-Police Dept Daniel & Kathleen Schewe Danielle Abendroth Dennis & Dehhie Klock Doris Riippi Edward Iones Foor To Ceiling Hometown Realty Group lames & Charlotte Kirby Iohn & Laura Fairfield John Honiotes Karen & Chester Simmons Karen Pletsch Ken Spears Construction Kiwanis Club Kish/DeKalb Larry Wilson Linda & Jim Zenz Margaret Berkheimer Mark & Tracy Ekstrom Mary Brennan Mary Comeford OC Creative Olympic Chiropractic Peter & Char Johnson Reed Carnahan Renee & Keith Krabbe Robert & Mary Keil Robert & Nancy Hutchins Russell & Kathleen Sloniker Square, Inc. Standard Insulating & Roofing Sue & Jerry Bemis Swedberg & Associates The Pantry Cafe Timberland Financial group United Way Greater Triangle

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Barb City Automotive Bill & Pat Curran C-H Plumbing Inc Dawn Cosentino Diane Conklin Douglas Luczak Drew & Dawn Anderson Eva Marchese Facebook Payments Inc First National Bank of Omaha Illinois Comm Credit Union James & Kathleen Hendricks James & Tamey Trier John & Cheryl Countryman JRG Capital Partners LLC Juanita Mundy . Karen Difiore Kathy Hott Kevin & Marcy Buick Kimberly Curran Kiwanis Club Of DeKalb Kiwanis Club of Sycamore Landon & Colleen Faivre Lou lean Mover Luxe Salon Lynda Sassaman & Vivian Holt Maureen Morrissey Michael & Linda Walt Michael Mendel Ray & Irene Bockman Richard & Barbara Sweetman

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RV World LLC

Scott Pretzsch Shaquille Perez Slingerland & Clark, P.C. Soft Water City Inc The Israel Of God's Church Tim Conklin Waterman Community Chest

\$501 - \$1.000

Alfio & Rosemarie Gismondo Alicia Gibb Anderson Funeral Home Daniel & Mary Curran Dr Wayne Riesen Ed & Vicky Family Charitable First Lutheran Church First Midwest Bank First National Bank First State Bank Sycamore Foster, Buick, Conklin, Lundgren Grant Stanojev Independent Order Odd Fellows lack & Ellen Cress James & Kathryn Dombek lames Dionisopoulos John Kroos Joseph & Kathleen Petit KEEP Rentals Kevin & Patty Poorten Larry & Stephanie Forsberg Nancy Anderson Hedberg Newman Catholic Pat & Karen Manning Rebecca Shortridge Robert Jensen Robert Shipman Ronald & Nancy Proesel Ronald Klein Servicemaster Restoration Seymour Of Sycamore ST Mary's Church Of Sycamore Stephen & Melinda Chaney Stevenson Family Charitable Sycamore Township The Suter Company Timothy Leacock Tracy Mobley Waterman State Bank

#### \$1.001 - \$2.500

Allen & Marian Frerichs Benevolent & Protective Elks David & Cheryl Ross David & Suzanne Juday Douglas & Lynn Roberts Elliott & Wood Inc Helen Traglia PC Net Consulting Inc SK Hand Tool LLC Sycamore Charities The Irving Family Volleyball Event Weaver Construction, Inc.

# \$2,501 - \$5,000

Betty Johnson Chip into Charity Event Edward & Teresa Petit Genoa-Kingston United Way George & Betty Dutton Foundation

#### \$5,001 - \$7,500

DeKalb County Government Kishwaukee United Way Knights of Columbus Steven & Mary Ann Steinbis

#### \$7,501 - \$10,000

I6 Charitable Foundation Ltd Lynne King Roberts Northwestern Medicine Steven & Pamela Schupbach

#### \$10,000+

DeKalb Co Community Foundation Upstaging Lighting & Transport

# LICENSURE & **CERTIFICATION**

Illinois Department of Human Services Illinois Department of Public Health Commission on Accreditation of Rehabilitation Facilities Illinois Department of Labor

#### **AFFILIATIONS**

Illinois Association of Rehabilitation Facilities Association of Persons in Supported Employment Illinois State Chamber of Commerce DeKalb County Economic Development Corporation Dekalb Chamber of Commerce Sycamore Chamber of Commerce



## BOARD OF **DIRECTORS**

Kevin Poorten . . . . . Chair Grant Stanojev . . . . . .Vice-Chair Helen Traglia . . . . . . Secretary Christie Kyler . . . . . .Treasurer Tim Conklin . . . . . . . . . . . . . . . . Past Chair

#### **MEMBERS**

lennifer Darlinger Jim Dombek Landon Faivre Karen Kunnler Tom Matva Wavne Riesen Dr. Rebecca Shortridge Karen Simmons Benjamin Swedberg Tom Weaver

Opportunity House is a nonprofit organization that offers services to individuals with intellectual/developmental disabilities that help them live and work in the community. Our programs are funded by state, county and private donations.

**OUR MISSION** To help people with developmental disabilities work, live in homes of their choice and enjoy community life

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