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Opportunity House is a nonprofit organization that offers services to individuals with intellectual and developmental disabilities that help them live and work in the community. Our programs are funded by state, county and private donations.

OUR MISSION: To help people with developmental disabilities work, live in homes of their choice and enjoy community life

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JULY 1, 2020 - JUNE 30, 2021



new Executive Director at Opportunity House. DeKalb County includes working at DeKalb my privilege to serve on the OH board for

First, I would like to acknowledge Bob Shipman who is retiring after his thirty-year career at OH, including the last fifteen as Executive Director. Bob led many changes at OH including an expansion of residential services and upgrading our facility with the in Sycamore. Bob has agreed to stay on during this transitional period.

This past year was again most challenging for our staff, the individuals we serve and their reopening our Community Day Services program in January. To see the joy and happiness of our clients returning was truly one of the highlights of this past year.

I look forward to soon re-establishing employees do their tremendous work.

Opportunity House thrive!







ACCOMPLISHMENTS

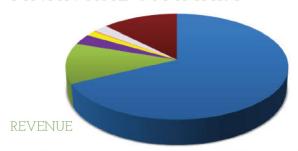
- Virtual Day Services and Music Therapy program provided to residents of our group homes during COVID shutdown of Community Day Services.
- Community Day Services re-opened in January and returned to full capacity by June.
- 100% of residents of our group homes are vaccinated for COVID-19
- Nominated for Nonprofit of the Year by the DeKalb Chamber of Commerce.
- Replaced rooftop HVAC unit at our Community Day Services/Administrative center with grant from DeKalb County Community Foundation.
- Maintained financial stability through the pandemic with COVID relief grants from DeKalb County Community Foundation and DeKalb County Community Mental Health Board.

CONSUMER SATISFICATION

93% of individuals receiving services are "Satisfied" or Very Satisfied" with the services they receive.

100% of employers of individuals working in community jobs were satisfied with the services and supports provided by the Vocational Service program.

FINANCIAL SUMMARY



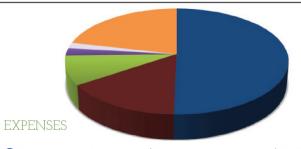
| ● DHS - Fee For Service | \$4,552,811 | 67.7% |
|---|-------------|-------|
| Client Fees & Third Party Payments | \$836,637 | 12.4% |
| ● Contract Income | \$216,337 | 3.2% |
| DeKalb County Community Mental Health | \$103,000 | 1.5% |
| DeKalb County Senior Grant | \$20,833 | 0.3% |
| Contributions (Includes United Way) | \$156,090 | 2.3% |
| ● Miscellaneous (HUD Fees, Interest, Misc.) | \$840,206 | 12.5% |
| | | |

\$6,725,914

\$6,409,156

TOTAL REVENUE

TOTAL EXPENSES



| EXPENSES | | |
|---|-------------|-------|
| Community Integrated Living | \$3,228,149 | 50.4% |
| Arrangements | | |
| Developmental Training | \$975,776 | 15.2% |
| Community Living Facility | \$570,774 | 8.9% |
| Vocational Services | \$152,849 | 2.4% |
| Recreation/Special Olympics | \$112,739 | 1.8% |
| Administration of all Programs | \$1,368,869 | 21.4% |
| | | |

COVID IMPACT ON PROGRAMS

Community Day Services was not able to sustain a re-opening until January 2021, and enrolled individuals did not get back to full days of services until June 2021.

A number of staff in Residential Services and Community Support were quarantined due COVID exposure or testing positive for the virus resulting in severe staffing shortages in those services. Staff from all other programs as well as management and administrative staff provided needed coverage.

OH Industries operated through the shutdown with staff performing the work. When reopened in January, client workers were brought back in small groups working partial days. Full days of work were reached in June.

Vocational Services continued operating through the pandemic, supporting individuals already employed in the community, and finding and supporting community employment for 14 others.

The Recreation program conducted virtual activities during the shutdown. In-person and community-based activities started up again as COVID restrictions were eased.

The OH Athletics/Special Olympics program was closed until October. When reopened, fall sports were restricted to virtual practice and skill development sessions. In-person practice began in March and competition against other teams started up again in June.

Respite services to area families was not offered through the year.

Our Mission is to help people with developmental disabilities work, live in homes of their choice and enjoy community life.