

ANNUAL REPORT

July 1, 2018 – June 30, 2019



OPPORTUNITY
HOUSE



empowering people with developmental disabilities

Our Mission is to help people with developmental disabilities work, live in homes of their choice and enjoy community life.

DEAR FRIENDS

Opportunity House would not be successful without a committed Board of Directors, caring and dedicated staff, involved families, and the support of the community. All are necessary for us to meet the needs of the more than 200 persons with intellectual and developmental disabilities we serve.

The past fiscal year was a good one with many accomplishments, but it wasn't without challenges. Over the past year, the lack of adequate state funding combined with a very competitive job market made it difficult to recruit and retain qualified staff. Looking ahead to coming increases in the state's minimum wage, we expect that issues with turnover will continue unless there are corresponding increases in state funding.

The hard work of providing care for the people we serve is not an unskilled, minimum wage job. As the minimum wage increases we'll need to raise staff wages to keep a distance between the wages we offer and what minimum wage is. Without adequate increases in state funding this will be a challenge.

We are working with our legislators, advocacy groups and trade organizations to see that the Medicaid fee-for-service funding we receive is increased in proportion to the rising minimum wage. In addition, we'll explore options for reducing costs and eliminating expenses when and where possible. We must also engage other businesses and individuals in supporting our efforts.

Support from the community is what allows us to provide high quality programs and services despite state funding issues. Without it we wouldn't have nice homes for our clients to live in or a day program that offers Learning for Life, AKtion Club, Venture Crew, Music Therapy and more. Much was accomplished last year and there is much to be proud of. Thank you for your role in making it a success.



Bob Shipman
Executive Director

VALUES

Integrity - Being fair, honest and respectful

Compassion - Showing care, understanding and empathy in the provision of services

Accountability - Being responsive to the needs of the people we serve while being good stewards of financial resources

Resourcefulness - Being creative and innovative

Excellence - Upholding the highest standards in all we do and continually seeking ways to improve



PROGRAM ACHIEVEMENTS

- Nurse Allison Brown received the Illinois Association of Rehabilitation Facilities Community Care Professional of the Year Award.
- Expanded the Music Therapy program with a grant from the 100+ Women Who Care.
- Received a 3-year accreditation from the Commission on Accreditation of Rehabilitation Facilities.
- Replaced windows at our Linden Home, put a new roof on the Alden home, and replaced windows at the main building.
- Upgraded IT software and hardware at the group homes, installed hardware and software for remote meeting/conference calling, and implemented a configuration management system to reduce IT costs.
- Recognized and celebrated the first Level III Graduates of the Learning for Life program.
- Eliminated printing and mailing costs of our newsletter by publishing digitally.
- Began phase in of electronic documentation system for medication administration in the group homes.

VISION

That all persons with disabilities are valued members of the community, with opportunities available to meet their need for housing, jobs and social interaction.





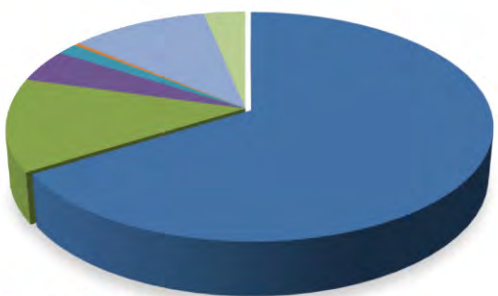
SUCCESS INDICATORS

Opportunity House conducts satisfaction surveys with individuals receiving services, guardians, and family members every year. Last year, 83 surveys were conducted. Overall satisfaction with our services was high with 90% or respondents rating their satisfaction a "satisfied" or "very satisfied".

Access Services of Northern Illinois, the case coordination agency for DHS-funded individuals attending our programs, also conducts surveys. Their surveys indicate satisfaction with OH with no concerns noted.

Employer satisfaction surveys conducted by the Vocational Services department finds that 97% of employers are satisfied with the services and supports provided and 100% would refer our services to other employers.

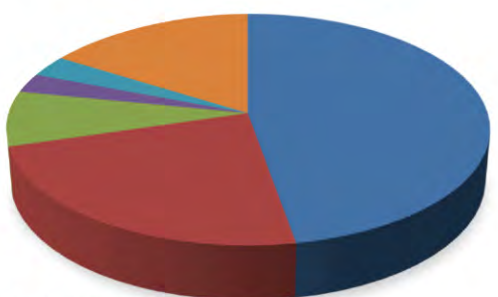
In April, Opportunity House received a 3-year accreditation from the Commission on Accreditation of Rehabilitation Facilities. Accreditation demonstrates our commitment to quality services and best practice.



REVENUE

DHS - Fee For Service	\$4,241,554	66.2%
Client Fees & Third Party Payments	\$843,899	13.2%
Contract Income	\$301,136	4.7%
DeKalb County Community Mental Health	\$103,000	1.6%
DeKalb County Senior Grant	\$25,000	0.4%
Contributions (Includes United Way)	\$687,032	10.7%
Transfer From Affiliate	\$0	0.0%
Miscellaneous (HUD Fees, Interest, Misc.)	\$206,705	3.2%

Total Revenue \$6,408,326



EXPENSES

Community Integrated Living Arrangements	\$2,941,693	47.2%
Developmental Training	\$1,445,263	23.2%
Community Living Facility	\$480,431	7.7%
Vocational Services	\$168,602	2.7%
Recreation	\$188,110	3.0%
Administration of all Programs	\$1,006,394	16.2%

Total Expenses \$6,230,493



THANK YOU DONORS

\$1 - \$150

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 Vaughan, Kristen
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 Walzer, Norman & Dona
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 Wildenrad, Norma
 Winters, Janet & Jeff
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 Zell, Kimberly
 Zimmerman, Dr. M. Nadine

\$151 - \$250

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 Bockman, Ray & Irene
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 DeSandre, Aldo & Iris
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 Steinbis, Mike
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 Zar, Jerrold & Carol

\$251 - \$500

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 Conklyn, John & Cheryl
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 Mindrum, Alice & Tom
 Mobley, Tracy
 Moyer, Lou Jean
 Myre, Matt & Nancy
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 Sycamore Firefighters Union
 Local No. 3046
 The Pantry Cafe
 Trier, James & Tamey
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 Waterman Community Chest

\$501 - \$1,000

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 Newman Catholic Student Center
 Nicholson, Cheryl
 Northern IL Trail Runners
 Organization (N.I.T.R.O.)
 Ovitiz, Jane
 Poorten, Kevin & Patty
 Proesel, Ronald & Nancy
 Riesen, Wayne & Janene
 Rood, Sue & John
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 Shortridge, Rebecca & Brad
 Simmons, Chester & Karen
 Stanojev, Grant & Michele
 Swedberg, Steve & Lynette
 Sycamore Angels Rebekah
 Lodge #106
 Sycamore Township
 Wallin, Joy

\$1,001 - \$2,500

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 Frerichs, Allen & Marian
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\$2,501 - \$5,000

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\$5,001 - \$7,500

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\$7,501 - \$10,000

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\$10,001+

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Licensure & Certification

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 Commission on Accreditation
 of Rehabilitation Facilities
 Illinois Department of Labor

Affiliations

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 Association of Persons in Supported
 Employment
 Illinois State Chamber of Commerce
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Opportunity House is a nonprofit organization that offers services to individuals with intellectual/developmental disabilities that help them live and work in the community. Our programs are funded by state, county and private donations.

OUR MISSION:

To help people with developmental disabilities work, live in homes of their choice and enjoy community life

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